



Do you geek out on fixing things at home? Enjoy repairing a bike or small appliance? Or maybe you love doing simple electronics and programming, or using hand tools for your own maker projects? Do you want to apply your DIY fixing and building skills on a day-to-day basis with a local and respected Living Wage Employer in BC? Modos is growing our Fleet Care Team in Vancouver, and we're looking for someone like you!

WHO WE'RE LOOKING FOR – A BIT ABOUT YOU!

When you join Modos's Fleet Care Team, you help fulfill Modos's promise of an exceptional carsharing experience by keeping the Modos fleet clean, inspected for safety, and by performing minor maintenance tasks. This role is permanent and full-time, and a great way to spend more time outdoors and to be more active on a regular basis.

As part of our fun and growing Fleet Care Team, you will help care for hundreds of cars across Metro Vancouver. You'll get to experience driving all sorts of makes and models when you jockey our cars around town. Reporting to Modos's Regional Fleet Manager, you will join a team of skilled, attentive and innovative crew members who want to make a difference in their communities. Here's what a typical day in Fleet Care looks like:

- **Clean vehicles:** We pride ourselves in offering a safe and enjoyable member experience, so our team cleans to stringent standards. There's ongoing communication between the Fleet Care and Member Care teams to make sure that the cars and members are attended to.
- **Inspect vehicles:** We follow guidelines to meet safety requirements for vehicles, and we are empowered to act on safety issues. We also look for any damage or cosmetic issues that could tarnish the Modos brand, and resolve those issues.
- **Provide minor repairs on vehicles:** Minor repairs such as battery replacements or boosts, and tire changes and repairs, are part of the job. This is where our DIY skills come in real handy!
- **Operational support:** jockey vehicles, help with parking signage, permits or insurance decals, and replace fuel cards in vehicles.

Our ideal candidate would have most of the following qualifications and skills:

- A valid Class 5 or 7N driver's license and clean driving record – you'll be driving Modos cars, after all!
- Basic mechanical aptitude or comprehension
- Ability to safely lift up to 20kg on occasion – car batteries can be heavy!
- Ability to use tools to build, operate, craft, or repair physical objects
- Experience using messaging apps
- Proficiency using devices such as a smartphone or tablet – our Fleet team uses these out on the road every day
- Proficiency using web applications and programs such as Google Maps, expense reporting, and general office administrative programs like Google Suite or Microsoft Office

And we would love to know how you demonstrate these attributes that are just as important to succeed as part of our team:

- great communication skills – the ability to talk about technical things with non-technical folks
- exceptional attention to details, especially those centered on safety
- the ability to multi-task and use sound judgement to prioritize activities
- organizational and time management abilities
- interest in building or repairing things
- initiative-taking and the ability to work independently and safely
- service-oriented attitude and willingness to pitch in and collaborate



AND NOW, A BIT ABOUT MODO!

Modo is a co-op founded on social purpose: we transform communities by connecting people with places in a way that's affordable, convenient, inclusive, and sustainable. Driven by people – not profit – Modo was the first carshare to open shop in BC back in 1997. Our promise is to offer an exceptional carsharing experience.

Modo is a leader in the ever-changing shared mobility space and our brand is well recognized and respected. Our employees share a passion for social impact; it's what draws us together to do our best.

Modo operates on the unceded and shared territories of many First Nations. Unceded because most Indigenous Peoples in this province never entered into Treaty with the Canadian government, and shared because Indigenous lands are not divided by borders. Our main office is located on the unceded and shared ancestral lands of the x^wməθk^wəyəm (Musqueam), Sk̓wxwú7mesh (Squamish), and Selílwitlh (Tseil-Waututh) Nations.

We and our members live and work on these lands and our cars move across them. We appreciate and respect the long-standing tradition of Indigenous Peoples in caring for the land. We recognize the harm that is caused to the environment – land, air, and water – through the use of vehicles, and commit to reducing that harm as a core part of our Purpose.

WHAT WE OFFER OUR EMPLOYEES

The best thing about working at Modo is our people. Everyone feels strongly connected to Modo's purpose, and we respect one another and foster a sense of belonging. This is an exciting time for Modo, and this position is an opportunity to make your mark in an exciting industry.

You'll have the continued support of a close-knit team who are committed to your success. Modo offers attractive health and wellness benefits. These include a comprehensive extended health and dental plan, generous sick days, a monthly health and fitness benefit, and a discount on Modo usage!

HOW TO APPLY

We encourage you – yes, You! – to apply, even if you feel you don't meet all the requirements on our wish list. We value intelligence and creativity, and know that some skills can be learned on the job. Please send your resume and short cover email to 'jobs@modo.coop' explaining why you think you'd be a great contributor to our team. We will also need a driving record and claims history for your past 2 years of driving.

We appreciate and respect your effort in reaching out to us and will do our best to keep you informed throughout the recruitment process.

As an employer committed to equity, diversity, and inclusion, Modo especially welcomes applications from folks identifying with historically, persistently, and/or systemically underrepresented groups – if that speaks to you, you're invited to let us know when you apply. If you require any accommodations for any reason, please let us know when you email us with your resume and cover letter.

We wish you the best with your application and can't wait to learn more about you!