

Fines, Fees and Deposits for individual memberships



Invoice printing and postage	\$3
Open return fee	\$3
Late returns	\$30
Cancellation within 5 minutes of making booking	No charge
Cancellation more than 12 hours before booking starts*	No charge
Cancellation within 12 hours before booking starts*	50% of time charge
Cancellation after booking starts*	50% of remaining time charge
No shows	Full time charge
Unsecured vehicle	\$40 (if vehicle is stolen while unsecured: \$1,000 + usage cost for time vehicle is unavailable); plus GST/PST where applicable. Additional fees may be charged to cover costs incurred by other member(s) unable to use the vehicle.
Abandoned vehicle	\$100 + associated costs
Towed vehicle	\$50 + associated costs; including time charge if vehicle is impounded
Lost fob	\$10
Low gas	\$25
Leaving electric vehicle (EV) without plugging it in	\$15
Replacement fuel card	\$50
Drained battery	If battery drain is caused by something the member or their party has done during their booking the member will be responsible for full costs of repair including fleet time and towing if applicable.
Excessively dirty interior	Cost of cleaning up to \$300
Smoking in vehicle	membership termination + cleaning cost
Damage fee	Up to \$1,000 for qualifying members
	Up to \$2,500 for members who are required to pay a damage deposit or sign up through a Member Eligibility Declaration
Damage deposit	
	\$1,500 for members that have had a damage incident with costs to Modo exceeding \$1,000
Interest on overdue account	1.25% per month for balance over \$10

Insufficient funds	\$50
Traffic and parking violations	Cost of ticket/fine + \$20.00 processing fee
Misparking	\$30
Not using a carrier to transport an animal	\$50
Not ensuring that all rear folding seats are in their upright position and they are locked in place at the end of your booking	\$15
Phone calls	Always free!

*When you cancel a booking, your time charge drops to zero on any part of your booking that's more than 12 hours away, and drops by 50% on any part of your booking that's less than 12 hours away. If another member books the time you've freed up, your charge for that time will also drop to zero.