



Job Posting
DIRECTOR OF FLEET OPERATIONS

WHO WE ARE

Modo is about transforming communities by connecting people with places in a way that's affordable, convenient, inclusive and sustainable. We are a pioneer in the carshare sector. In fact, we were the first to open shop in Vancouver and Victoria back in 1997. Modo has remained the only member-owned carshare co-operative – driven by people – and fueled by our desire to create more livable communities by reducing our collective dependency on car ownership. Our promise is to provide exceptional value, convenience, choice and an enjoyable carsharing experience. Modo's employees take pride in being part of an inclusive, passionate, and growing team. For more information on Modo, please visit our website at www.modo.coop.

WHAT OUR DIRECTOR OF FLEET OPERATIONS WILL DO

You will contribute to the fulfillment of Modo's Purpose and its operational success by owning the Fleet strategy, ensuring it is well aligned with Modo's strategic priorities. Reporting to the CEO, you will provide vision and leadership to all Fleet operations and Modo's growing field teams located both on the Mainland and Vancouver Island.

In addition to ensuring operational cost management and guiding field operations, you will take the lead with Fleet projects, including managing the physical migration of the in-vehicle carsharing technology and telematics used in our vehicles to a new generation. You will become intimately involved with all aspects of our growing business and have the opportunity to identify process improvements, working collaboratively with all members of the Modo leadership team.

The skills and qualifications we are looking for include, but are not limited to, the following:

- A minimum of 10 years of experience in fleet management, with fleets of 100 vehicles and more
- Advanced understanding of vehicle technical issues - an engineering, mechanical, and/or electronics background is an asset
- Advanced understanding of vehicle operating costs and experience negotiating with service providers
- Proven project management capabilities, delivering on projects between \$500,000 to \$2M
- A minimum of 5 years of experience managing teams; remote team management an asset
- Degree or diploma in applicable area
- A valid Class 5 driver's license with at least three years of clean driving history

THE COMPETENCIES AND ATTRIBUTES WE ARE LOOKING FOR

Our business is built on exceptional member service. We set the bar high with our standards of service and strive to exceed member expectations. We are also looking for a proven leader who is ready to take the reins during an exciting phase of our growth with the right set of competencies and core values to fit with our team.

To excel as the Director of Fleet Operations, you need to be prepared to deliver outstanding service by having:

- A collaborative approach to leadership and decision-making
- An ability to synthesize large quantities of data to produce decisions that align with our strategy
- An ability to motivate and coach others both within the team and across the organization, to help foster future leadership at Modo
- A genuine desire to help create vision, build on the Purpose, and inspire others to do so as well
- A strong sense of accountability, personal initiative and willingness to get involved at any level when required
- A true passion for cars, driving, mechanics, and everything in between



Job Posting
DIRECTOR OF FLEET OPERATIONS

WHAT WE OFFER OUR EMPLOYEES

Modo attracts and retains the best. There is room to move and opportunity to grow in an exciting and evolving sector. We are a fun and friendly company with a personable and professional member service offering. If you like working with a successful team and representing a longstanding, recognized and well-respected brand, this job would be perfect for you. We have plans for growth and maximizing member service and want the right people to grow with us. We are a supportive team who are committed to your success. We offer a competitive wage based on experience, with eligibility for medical and dental benefits, other soft perks, and the opportunity to work with one of BC's most reputable co-ops.

HOW TO APPLY

Please submit your resume and cover letter in PDF format to jobs@modo.coop. Only applicants providing a strong cover letter and resume in the correct format will be considered. Due to the anticipated volume of applications, only those selected for interviews will be contacted. We thank you for your application and appreciate your interest in Modos.