

Fines and Fees for individual memberships



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| Invoice printing and postage | \$3 |
| Late returns | \$30 |
| Cancellation within 5 minutes of making booking | No charge |
| Cancellation more than 12 hours before booking starts* | No charge |
| Cancellation within 12 hours before booking starts* | 50% of time charge |
| Cancellation after booking starts* | 50% of remaining time charge |
| No shows | Full time charge + \$10 |
| Unsecured vehicle | \$40 (if vehicle is stolen while unsecured: \$1,000 + usage cost for time vehicle is unavailable); plus GST/PST where applicable. Additional fees may be charged to cover costs incurred by other member(s) unable to use the vehicle. |
| Abandoned vehicle | \$100 + associated costs |
| Towed vehicle | \$50 + associated costs; including time charge if vehicle is impounded |
| Lost fob | \$10 |
| Low gas | \$15 |
| Leaving electric vehicle (EV) without plugging it in | \$15 |
| Replacement fuel card | \$50 |
| Drained battery | \$50 |
| Excessively dirty interior | Cost of cleaning up to \$300 |
| Smoking in vehicle | membership termination + cleaning cost |
| Damage fee | up to \$1,000 unless covered by Damage Pool or CLDI |
| Interest on overdue account | 1.25% per month for balance over \$25 |
| Insufficient funds | \$50 |
| Traffic and parking violations | cost of ticket/fine |
| Phone calls | Always free! |

*When you cancel a booking, your time charge drops to zero on any part of your booking that's more than 12 hours away, and drops by 50% on any part of your booking that's less than 12 hours away. If another member books the time you've freed up, your charge for that time will also drop to zero.