

Fines and Fees for Business accounts



Invoice printing and postage	\$3
Late returns	\$30
Cancellation within 5 minutes of making booking	No charge
Cancellation more than 12 hours before booking starts*	No charge
Cancellation within 12 hours before booking starts*	50% of time charge
Cancellation after booking starts*	50% of remaining time charge
No shows	Full time charge + \$10
Unsecured vehicle	\$40 (if vehicle is stolen while unsecured: \$1,000 + usage cost for time vehicle is unavailable); plus GST/PST where applicable. Additional fees may be charged to cover costs incurred by other member(s) unable to use the vehicle.
Abandoned vehicle	\$100 + associated costs
Towed vehicle	\$50 + associated costs; including time charge if vehicle is impounded
Lost fob	\$10
Low gas	\$15
Leaving electric vehicle (EV) without plugging it in	\$15
Replacement fuel card	\$50
Drained battery	\$50
Excessively dirty interior	Cost of cleaning up to \$300
Smoking in vehicle	membership termination + cleaning cost
Damage fee	up to \$100
Interest on overdue account	1.25% per month for balance over \$25
Insufficient funds	\$50
Traffic and parking violations	cost of ticket/fine
Phone calls	Always free!

*When you cancel a booking, your time charge drops to zero on any part of your booking that's more than 12 hours away, and drops by 50% on any part of your booking that's less than 12 hours away. If another member books the time you've freed up, your charge for that time will also drop to zero.