



Price List for Individual Members

Modo is a member-owned co-operative committed to providing great service at the best possible rates. Here's how it breaks down.

What's included:

- Access to vehicles in the Lower Mainland and Greater Victoria
- Gas
- Insurance
- Parking privileges
- Roadside assistance
- Lower Mainland bridge tolls
- Routine cleaning, maintenance and repairs

Effective April 1, 2017

Basic Costs

	Modo Plus	Monthly member
Membership Fees	\$500 refundable share purchase (\$250 share purchase for additional Associate Member) \$1 annual administrative fee	\$10 registration (non-refundable) \$8 monthly administrative fee
Per hour	\$5/hour (max \$50 per 24 hours) \$15 max between 7pm–9am	\$8/hour (max \$64 per 24 hours) \$24 max between 7pm–9am
Kilometres Per Booking	20¢ per kilometre	200km included per trip 20¢ thereafter
Oversized Vehicles	\$9/hour \$90 per 24 hours	\$12/hour \$96 per 24 hours
Premium Vehicles	\$9/hour \$90 per 24 hours	\$12/hour \$96 per 24 hours
	Plus our guarantee if the Monthly rates are lower for any booking, you'll get that price instead!	

Credits

Referrals: Get at \$25 credit when a new member joins based on your referral.

Cleaning: Submit the receipt when you run a Modo through a car-wash and/or get it vacuumed for reimbursement of up to \$15 and receive \$8 free drive time.

Early returns: Finish your booking early? Just call us and we'll refund 50% of your remaining booking*.

**Not applicable if during the last 30-minute portion of the original booking*

Inconveniences: If you are inconvenienced because of a booking system error or an unavailable vehicle, we'll work to resolve the issue as best we can. In some cases, the Member Loyalty Team Manager may cover the costs of a rental or provide a credit to your account at their discretion.

Fines & Fees

Some fines and fee may be charged at the discretion of our Member Loyalty Team Manager.

Invoice printing and postage	\$3
Late returns	\$30
Cancellation within 5 minutes of making booking	No charge
Cancellation more than 12 hours before booking starts*	No charge
Cancellation within 12 hours before booking starts*	50% of time charge
Cancellation after booking starts*	50% of remaining time charge
No shows	Full time charge + \$10
Unsecured vehicle	\$40 (if vehicle is stolen while unsecured: \$1,000 + usages cost for time vehicle is unavailable); plus GST/PST where applicable. Additional fees may be charged to cover costs incurred by other member(s) unable to use the vehicle.
Abandoned vehicle	\$100 + associated costs
Towed vehicle	\$50 + associated costs including time charge while vehicle is impounded
Lost fob	\$10
Low gas	\$15
Leaving electric vehicle (EV) without plugging it in	\$15
Replacement fuel card	\$50
Drained battery	\$50
Excessively dirty interior	Cost of cleaning up to \$300
Smoking in vehicle	termination + cleaning cost
Damage fee	up to \$1,000 unless covered by Damage Pool or CLDI
Damage fee (Business accounts)	up to \$100 unless covered by Damage Pool or CLDI
Interest on overdue account	1.25% per month for balance over \$25
Insufficient funds	\$50
Traffic & parking violations	cost of ticket/fine
Phone calls	Always free!

* When you cancel a booking, your time charge drops to zero on any part of your booking that's more than 12 hours away, and drops by 50% on any part of your booking that's less than 12 hours away. If another member books the time you've freed up, your charge for that time will also drop to zero.