



WHO WE ARE

Modo is about transforming communities by connecting people with places in an affordable, convenient, inclusive and sustainable way. We are a pioneer in the carshare sector. In fact, we were the first to open shop in Vancouver and Victoria back in 1997. Modo has remained the only member-owned carshare co-operative – driven by people – and fueled by our desire to create more livable communities by reducing our collective dependency on car ownership. Our promise is to provide exceptional value, convenience, choice and an enjoyable carsharing experience. Modo's employees take pride in being part of an inclusive, passionate, and growing team. For more information on Modo, please visit our website at www.modo.coop.

WHAT OUR FLEET SERVICE TECHNICIAN WILL DO

The Fleet Service Technician will help care for 500 cars across Metro Vancouver by performing routine roadside maintenance and cleaning. You will also get to experience driving all sorts of makes and models while you jockey our cars around town. The Fleet Service Technician reports to the Director of Fleet Operations and is part of a growing team of skilled, attentive and innovative technicians who want to make a difference in their communities. The skills and abilities we are looking for include, but are not limited to, the following:

- A valid Class 5 of 7N driver's license with at least three years of driving history and a clean driver's abstract
- Basic electrical troubleshooting ability – knowledge of voltage, current flow, resistance, operation of a DMM
- Mechanical know-how including the ability to install a spare tire or change a car battery
- Ability to clean a vehicle's interior and exterior to meet established cleanliness guidelines
- High proficiency with electronic communication and devices: smart phones and apps
- Previous automotive repair experience
- Ability to safely use basic hand tools
- Ability to lift 20 kg

THE ATTRIBUTES WE ARE LOOKING FOR

Our business is built on exceptional member service. We set the bar high with our standards of service and strive to exceed member expectations. To excel in this position, you need to be prepared to deliver outstanding service by having:

- Excellent communication skills – verbal and written
- The ability to proactively meet member needs and resolve problems if they arise
- Exceptional organizational skills and the ability to multi-task and work under pressure
- The utmost of professionalism and attention to detail
- Strong personal initiative
- The ability to work effectively in a team environment
- Basic knowledge of Metro Vancouver geography
- Basic knowledge of the Motor Vehicle Safety and Inspection Standards for BC



Job Posting
FLEET SERVICE TECHNICIAN

WHAT WE OFFER OUR EMPLOYEES

Modo attracts and retains the best. There is room to move and opportunity to grow in an exciting and evolving sector. We are a fun and friendly company with a personable and professional member service offering. If you like working with a successful team and representing a longstanding, recognized and well-respected brand, this job would be perfect for you. We have plans for growth and maximizing member service and want the right people to grow with us. We offer a one-to-one training program and a supportive team who is committed to your success. We also offer a competitive wage based on experience, with eligibility for medical and dental benefits, vacation pay and statutory holiday pay. We also offer a company car to be used on the job and reimbursement for smartphone usage.

HOW TO APPLY

Please submit your resume and cover letter in PDF format to jobs@modo.coop. Only applicants providing a strong cover letter and resume in the correct format will be considered. Due to the anticipated volume of applications, only those selected for interviews will be contacted. We thank you for your application and appreciate your interest in Modo.